

Returning Student Frequently Asked Questions

- 1. My children attended Mabank ISD last year and was enrolled on the last day of school. They will be returning to Mabank for the next school year. What do I need to do?**

If your children were enrolled on a Mabank campus on the last day of school last year (regardless of campus), they are considered returning students. Click on the "Returning Student Enrollment button" on the Enrollment page under the Parent/Student tab. This will take you to the Skyward Family Access login page. All returning students' online registration actions may be accessed at any time by using your Skyward Family Access login information. After logging in, find "online Enrollment" on the homepage of your personal account.
- 2. My children were enrolled in Mabank ISD last year, but withdrew before the end of the year. What do I need to do to register them?**

Please contact Marsha Sanchez at mlsanche@mabankisd.net.
- 3. My children are former Mabank ISD students but did not attend a Mabank ISD school last year. This coming school year they will be returning school to Mabank. What do I need to do to register them?**

Please contact Marsha Sanchez at mlsanche@mabankisd.net.
- 4. My child attended a middle school this past year and was enrolled on the last day of the year; but will be in high school this coming year. Is he/she considered a "returning" student?**

Yes, your child is considered a returning student. Students who were actively enrolled on the last day of school in the uppermost grade level of their campus were automatically moved to the next campus at the end of the year. Click on the "RETURNING STUDENT" on the Parents & Students page.
- 4. When will the online system be available for me to use?**

Beginning June 7, 2021, the online system will be available 24 hours a day, 7 days a week, for parents re-enroll their student. A notification of your completed updates will be sent to the registrar as soon as you complete the online update process.
- 5. How much time do I need to complete the online forms?**

It will take approximately 25 minutes per child.
- 6. Will my information be secure?**

Yes. The information is uploaded through a secure, encrypted website. However, you must click on the log out button at the end of your session. You must also remember to keep your user name and password secure.
- 7. I do not have a computer and/or internet access at home. Can I still enroll my child?**

Yes, you may use any computer with internet access at any location. Alternatively, you may use any available computer with internet access to complete an application (such as a friend or family member). Beginning in August, we will have computers available for use on campus. We will have staff that can assist you.
- 8. When and where can I go for help with on-line enrollment?**

Beginning in August, we will have computers available for use on campus. We will have staff that can assist you.
- 9. We have moved to a new address over the summer. Can I update our address through the returning student registration?**

You will be able to update the address during the registration process but the new address will require approval before the change is made in Skyward. You are required to provide an updated proof of residency before the address change will be approved.