

Frequently Asked Questions

Q: Do people sometimes provide false information through "tip" lines in order to discredit an innocent person, or even to cause them to lose their job?

A: Sometimes people leave wrong information, but this is rarely intentional. By conducting a thorough and professional investigation your school or employer is able to determine when the information received is wrong. In order for administrative or legal action to occur based upon the information you provide, an independent investigation must determine it to be true and actionable. Experience has shown that the vast majority of people who use Choose-to-Care are honest, sincere people whose information is used to help solve real problems.

Q: When providing my information should I remain anonymous?

A: The choice to remain anonymous or to say who you are is a personal one. We believe that your information will be investigated more effectively if you say who you are. This way, your school or employer can ask you additional questions if needed. Additionally, information received from people who say who they are is generally perceived to be more credible than information received from anonymous sources. However, we understand that in some cases revealing your identity is just not a choice you can make. That is why ChooseToCare provides the option to remain anonymous. Regardless of your choice, we respect your decision. Your school or employer will investigate your issue to the extent possible, based upon the completeness of the information you provide.

Q: Why use ChooseToCare? Why not speak to my school officials directly?

A: We encourage you to speak directly to your school officials. This should always be the first option you consider. ChooseToCare is available to you when you believe you are not in a position to do so. When this is the case, your school supports your use of ChooseToCare. ChooseToCare is all about providing you with options.

Q: Is it safe for me to use Choose-to-Care's web site from my computer at work?

A: Employers sometimes monitor the Internet use of their employees while at work. Therefore it is possible that your employer may know that you have accessed this site. If you desire privacy and anonymity we advise that you ask your employer about their Internet monitoring practices before accessing this site. To be absolutely safe, it is better to use the site from your computer at home.

ChooseToCare.Com

Creating a safer environment at work and school



MABANK
ISD



Mabank ISD would like to introduce you to ChooseToCare. ChooseToCare was selected because it's an innovative and progressive twist to the "tip-line". For years, tip-lines have helped organizations – both public and private – to detect problems early to minimize harmful situations and in some ways prevent them all together. ChooseToCare is a professional tip-line administrator and is **NOT** a part of your school system. Processes have been established to ensure that information received through ChooseToCare is communicated directly, securely, and confidentially to designated school district officials given the authority to receive tip information.

ChooseToCare is **not an emergency response service**. If you believe your call requires immediate police, fire, or paramedic response call "911". ChooseToCare does not provide counseling or clinical advice. If you feel you need this type of attention, we advise that you seek the assistance of a qualified clinical or medical professional.

ChooseToCare Facts:

- An innovative and web-based "tip-line" for students, teachers, parents and the community
- Safe ,secure and provides multiple privacy options for users
- Allows students that might not use existing and conventional resources to convey valuable information to school authorities without fear of being wrong; fear of reprisal; concerns about confidentiality; lack of trust; or are non-confrontational
- Does not replace existing resources but supplements resources already in place
- Web based format appeals to student population and others that find the Internet a preferred way to communicate
- Available in Spanish
- Provides a toll-free number option for those who are not web-enabled
- Provides other web-based services such as a safe and Drug-free survey



Together — through education, communication and cooperation we can make a difference in the lives of young people in our community.

ChooseToCare offers you two options when providing your information.

You may enter your information through www.ChoosetoCare.com

OR

you may choose to call our toll free number: **877-277-3812.**

Please identify your call as a ChooseToCare call. With either option, ChooseToCare provides you with a safe and secure way to express your concern and to make your issue known. Please take time to read the Privacy Policy Statement which will automatically appear once you have submitted your school name.